VENDOR NAME [   ]

Attach a copy of Vendor's standard licensing agreement, sample Service Level Agreement and a list of current Ohio customers and the databases to which each customer subscribes.

1. Annual Pricing (Economic Measures)

Pricing should be specified for each product proposed. In addition to single-database quotes, several databases may be presented as a total package. If necessary, use the general comments at the end of this form to make clear the relationship between these prices and the contents proposed below. Add rows as needed.

Pricing should not include any consideration for self-promotion of other vendor products. Inclusion of offers to sell unlicensed products to end users in search results or in any other information presented to the user is not acceptable. Please quote the price for your product without any such embedded self-promotion. If it is not possible to remove such self-promotion from your product, please note this in the comments at the end of this form.

1.1. Prices for ALL LCO communities

Product name (list components separately if being offered separately)	FY2019 (7/1/18-6/30/19)	FY2020	FY2021	FY2022	FY2023

1.2 Pricing for Ohiolink ONLY

Product name (list components separately if being offered separately)	FY2019 (7/1/18-6/30/19)	FY2020	FY2021	FY2022	FY2023

VENDOR NAME					

1.3 Pricing for OPLIN ONLY

Product name (list components separately if being offered separately)	FY2019 (7/1/18-6/30/19)	FY2020	FY2021	FY2022	FY2023

1.4 Pricing for INFOhio ONLY

Product name (list components separately if being offered separately)	FY2019 (7/1/18-6/30/19)	FY2020	FY2021	FY2022	FY2023

2. Mandatory Service Elements

Please answer yes or no from the drop down for all Products listed in section 1.1 above

	Yes/No
2.1 Is this a web-base service ?	Yes
2.2 Is access authentication available via IP address?	
2.3 Does access authentication include the IP addresses of web proxies?	
2.4 Is this product formatted for most common mobile services, such as phone and/or tablets?	

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Respondent can assure a complete set up of all member libraries would be complete by a subscription start date of July 1,
2.5 2018, provided Respondent was selected and awarded a contract by June 1, 2018.

3. Primary Service Elements

Accessibility

Please answer yes or no from the drop down

3.1 Is the Interface browser and platform independent?

3.2 Is the interface W3C Web Content Accessibility Guidelines (WCAG) 2.0 AA compliant?

Please describe what WCAG level the services proposed meet or exceed

3.3 Is the interface Section 508 compliant (congruent with the updated version of the Rehabilitation Act)?

3.4 Is the interface compliant with the State of Ohio IT Policy on Web Site Accessibility (ITP-09)?

3.5 Does the interface have text-to-speech capability natively ?

Pro-rata Refunds

Please provide a narrative response below the question:

3.15 If participating LCO libraries or regional systems are already subscribing to a Vendor's proposed product that is selected for the LCO program,

3.16 If a library or regional included in a subsequent agreement with Vendor is currently subscribing to all or a portion of Vendor's proposed data

Content and Interface

Please fill in the grid as appropriate

VENDOR NAME							
Product name	Indexing: cover-to-cover and/or selective (S)	Percentage of total titles/ entries indexed cover-to-cover	Number of full text titles/ entries	Dates covered (MM/YY-MM/YY or MM/YY-present)	Topics covered	Update schedule

Please provide a narrative response below the question:

If this product is a newspaper, does it have Ohio, national, and/or international coverage ?

Interface

Please provide a narrative response below the question:

VENDOR NAME

3.6 What usability testing have been done on this product in the past three years?

3.7 What results did you find from that testing?

3.8 What changes were made in response to that testing?

3.9 Is searching available for different audiences (students K-5; Grade 6-8; Grades 9-12; College undergrad; University researchers; adult

Please answer yes or no from the drop down　Yes/No

3.1O Is Simple and Complex searching available?

3.11 Is the data searchable via a federated search engine? (If "Yes," please list known compatibilities in a comment.)

3.12 Does the resource have an interface for library administrators to use to review and/or alter the configuration /

3.13 Does the resources meet W3C web standards for HTML5, CSS and Javascript

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Delivery

Please answer yes or no from the drop down

3.14 The Respondent can provide access to library users by the following methods:　Yes/No

IP address - In library only

IP address - include proxy IP address

Referring URL

Library logon/password

Simultaneous IP and alternate means of authentication (two-factor authentication)

Embedded usernames/passwords or encrypted keys

VENDOR NAME

Remote user logon/password

Library card (ILS) API

Other, please describe:

Please provide a narrative response below the question:

Links to Outside Materials

4.1 Does the product/service have a feature(s) that allow linking to member libraries' print and other digitial holdings? If yes, please describe.

Support

What are the hours that live technical support system would be available?:

4.2

VENDOR NAME

Describe proposed methods in comments of communication/notification for LCO users for both access or outage problems.

4.3

Describe the product's technical capacity to deliver products/services to a consortium the size of LCO at peak usage times.

4.4

Are there any restrictions on the number of simultaneous users and/or usage of resources included in the product? Please detail.

4.5

Describe how you will gather feedback from LCO representatives on any major changes to the interface.

4.6

Provide information on recent typical median response times experienced by users for different types of searches, responses, and Internet network conditions that would typically be available to LCO public and academic libraries.

4.7

VENDOR NAME

Statistics

Please select an answer from the drop down   Yes/No

    4.8 Do you provide complete statistical reporting compatible with the ICOLC guidelines?

    4.9 Does your reporting include SUSHI capability?

    4.10 Are statistics on the proposed service:

                Aggregated by the state of Ohio

                Aggregated by OPLIN, OhioLINK, INFOhio affiliation   No

                Aggregated by defined institution or campus

                Aggregated by defined unit within institution or campus

                Aggregated by remote user within state, LCO consortium, regional system, institution or campus

    4.11 What is the frequency with which proposed statistics would be updated?

    4.12 Describe means by which proposed usage statistics would be compiled (e.g. IP address, remote user logon, etc.).

    4.13 Describe proposed means by which consortia and library administrators could retrieve statistics.

Training

Please select an answer from the drop down or enter a narrative response

    4.14 Would Respondent include onsite-training sessions at locations in Ohio as part of the proposed price quote?

    4.15 Describe the proposed training, including number of onsite sessions at locations in Ohio that would be available to Ohio academic, school, and

VENDOR NAME

4.16
 Is an online tutorial available to: | Library staff? |
| End users? |

4.17
 Is online documentation available to: | Library staff? |
| End users? |

4.18 Are marketing materials available online at no cost? | No |

4.19 Describe any pricing associated with any elements of training described above.

4.2 Does the product/service support branding? Please describe.

4.21 Are there any contractual or technical barriers in place that would impede the fair use of content? If yes, please describe

4.22 If needed, Respondent can set up an evaluation trial which will be available to the LCO working group and LCO staff through

VENDOR NAME

Name	
Title	

Contact person for setting up a proposed statewide trial:

Tel. #	
Email	

4.23 If selected, Respondent can provide a demonstration, given a two-week notice.

Yes

References

Please list the name, title, institution, email address and phone number for exactly three references

Reference #1

Name	
Title	
Institution	
Email Address	
Phone Number	

Reference #2

Name	
Title	
Institution	
Email Address	
Phone Number	

VENDOR NAME

Reference #3

Name	
Title	
Institution	
Email Address	
Phone Number	

General Comments