Fall 2010

# News for Ohio Public Library Staff & Management

## **New Zimbra Mail**

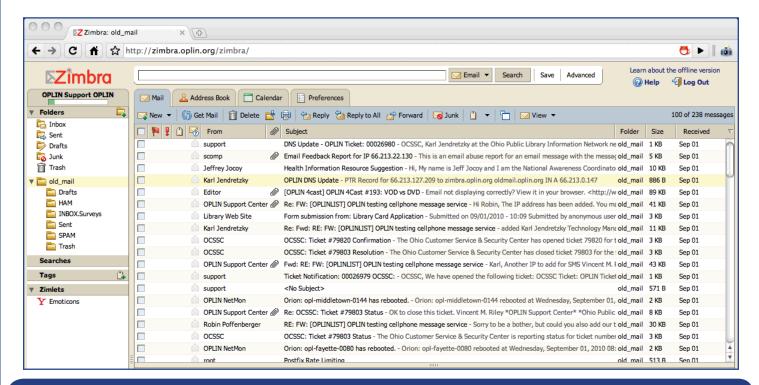
The major news for this fall is that OPLIN will soon introduce a new user-friendly Web-based e-mail application called Zimbra to replace the current Webmail application, SquirrelMail. Zimbra is an open source collaboration suite, including both e-mail and calendar functions, that will work with our current Linux servers to provide a seamless transition from the older, more limited e-mail system. Similar to SquirrelMail, it can be used as a Web application to access e-mail or used with your current mail client, such as Outlook or Thunderbird. However, Zimbra provides more features and options as well as an attractive appearance that is simple and easy to use as well as customizable according to user preferences.

Important to note that users will not lose any of their old e-mail which will be automatically transferred to the new server; however, the address book will not be transferred unless specifically requested by contacting OPLIN Support. A new feature of Zimbra is the global address book, which will connect the e-mail addresses of all user accounts on the OPLIN server with each other, eliminating the necessity and upkeep of individual address books.

When Zimbra becomes available, we will announce the news on OPLINLIST and OPLINUPDATES listservs.

#### E-mail Improvements:

- New Zimbra e-mail server installed.
- Account storage increases from 25 MB to 1 GB.
- Libraries can use their own domain name.
- Users can specify their own account/user name.





## **Text Messaging for Libraries**

**OPLIN** now offers a free service that allows libraries to send notification messages directly to patrons' cell phones via standard Short Message Service (SMS) "text messages" instead of sending messages to their e-mail accounts.

To use the service, you should ask a patron if they wish to receive messages by cell phone instead of by e-mail; their normal text messaging charges will apply (there is no cost to the library). If they want cell phone messages, you will enter their e-mail address in your ILS as:

<cellphone\_number>@sms.oplin.org

This is strictly a one-way notification service, so patrons will not be able to reply to messages. The OPLIN SMS system accepts notices 24 hours a day, but only sends text messages between 9 am and 9 pm. This is to allow libraries to continue sending e-mail notices late at night, without possibly waking up patrons.

All notifications sent to patrons' cell phones will be limited to 160 characters, which is the maximum length of a single cell phone message. The SMS system uses \*\*\* as its delimiter to determine which text from regular e-mail messages will be sent to cell phones.

Please see www.oplin.org/sms for more information.

#### **Prerequisites:**

- Existing ILS must be capable of sending notifications to patrons' e-mail addresses.
- OPLIN must be informed of the server IP address (usually the ILS/catalog server) that sends email notifications.

#### **Example:**

If the patron wants to receive notifications at the cell phone number (614) 555-5555, then enter:

614555555@sms.oplin.org

in the e-mail field of the patron record. Notifications will now be "e-mailed" to the cell phone rather than to the normal e-mail address.

## Internet Filtering Assistance Program, 2010 - 2011

The Ohio Public Library Information Network offers financial assistance to public libraries that are interested in implementing filtering technology to screen out obscene and illegal materials on public access computers. Due to the state budget, the grant funds will now be awarded to libraries in two rounds:

- 1. New filtering measures (Round 1)
- 2. Upgrades or expansion of existing filters (Round 1)
- 3. Maintenance or renewal of existing filters (Round 2)

The deadline for the first round of applications was on October 1, 2010. For additional information about the Internet Filtering program, please visit http://www.oplin.org/internet-filtering-assistance-program-2010-2011.



### **E-Rate Workshops**

Lorrie Germann, Educational Technology Consultant at eTech Ohio, will again be presenting two separate E-Rate workshops to assist public libraries in completing these forms. The workshops will be held at the State Library with videoconferencing available to the Ohio Regional Library Systems. The dates are listed below:

- 1) E-Rate Workshop (Form 470) November 8, 9 am - 3 pm
- 2) E-Rate Workshop (Form 471) December 16, 9 am - 12 pm

For more information about E-Rate Workshops, please see http://oh.webjunction.org/oheratewrks in addition to http://library.ohio.gov/search/node/e-rate.

#### **OPLIN Servers Have Moved!**



OPLIN's Web servers have been moved and are now located at the State of Ohio Computer Center (SOCC) in Columbus as of this past summer. The Web servers, which host all of the library Dynamic Website Kits, joined the OPLIN e-mail servers that have been at this same location for the last couple of years.

The SOCC is a more secure site with a stable and controlled environment for providing reliable power and Internet access. This helps to ensure that your library Web sites will never go down, at least on our end!

#### **Events Calendar**

Friday, 10/8
OPLIN Board Meeting

Thursday, 10/21 SLO Board Meeting

Monday, 11/8 E-Rate Workshop

Friday, 11/19 OLC Board Meeting

Friday, 12/10 OPLIN Board Meeting

Thursday, 12/16 E-Rate Workshop

## Don't Forget...



OPLIN Support is always available to answer any of your library's network questions.



All Web Kits will be upgraded to DRUPAL 6.0 during the month of November.

### **Holidays**

Monday, 10/11 Columbus Day, OPLIN CLOSED Thursday, 11/11 Veterans Day, OPLIN CLOSED Thursday, 11/25 Thanksgiving, OPLIN CLOSED

Friday, 12/24 Christmas (Observed), OPLIN CLOSED Friday, 12/31 New Year's Day (Observed), OPLIN CLOSED